

# **Privacy policy**

Dear user,

Your data, your trust and your satisfaction are very important to us. Therefore, please read the following privacy policy carefully!

## **1. General information**

#### We care about your privacy

Thank you for your interest in our offer. When using our website, you can rely on us to handle the personal data entrusted to us responsibly and not to pass it on to third parties without authorisation. The protection of your personal data is of particular importance to us.

The following privacy policy is intended to inform you about the nature, scope and purpose of the processing of personal data within our online offer and the associated websites and functions (hereinafter collectively referred to as the "online offer"). With regard to the terms used in our privacy policy, such as "processing" or "controller", we refer to the definitions in the General Data Protection Regulation (see Art. 4 GDPR). Furthermore, we would of course like to inform you about the rights to which you are entitled, the so-called rights of data subjects.

In principle, the use of our website is possible without any indication of personal data. However, we would like to point out that the processing of personal data may be necessary if you wish to make use of certain services via our website.

As the data controller, we have implemented numerous technical and organizational measures to ensure the most complete protection of personal data that may be processed via this website. Nevertheless, internetbased data transmissions can generally have security gaps, i.e. absolute protection cannot be guaranteed even by us. For this reason, you are free to transmit any necessary personal data to us by alternative means, such as by telephone.

#### Address of responsibility

The person responsible for data processing within the meaning of the GDPR is:

Assured Technologies SAS 865 Av. de Bruxelles 83500 La Seyne-sur-Mer France E-mail: info@assuredtechnologies.com Website: www.assuredtechnologies.com

#### Contact person for data protection at Assured Technologies SAS

If you have any questions about the protection of your personal data at Assured Technologies SAS, please contact:

datasecurity@assuredtechnologies.com

#### **Relevant legal basis**

The processing of personal data, e.g. of the name, address, e-mail address or telephone number of a data subject, is carried out by us exclusively in accordance with the requirements of the General Data Protection Regulation (GDPR) and in accordance with the country-specific data protection regulations applicable to us in France.

According to the provisions of Art. 13 GDPR, we provide you with the legal basis for our data processing below: The legal basis for obtaining consent is Art. 6 para. 1 lit. a and Art. 7 GDPR, the legal basis for processing for the fulfilment of our contractual service obligations as well as for answering inquiries is Art. 6 (1) (b) GDPR, the legal basis for processing to comply with our legal obligations is Art. 6 (1) (c) GDPR, and the legal basis



for processing for the purposes of safeguarding our legitimate interests is Art. 6 (1) (f) GDPR. In the event that the vital interests of the data subject or another natural person require the processing of personal data, Art. 6 (1) (d) GDPR is the legal basis.

#### Deletion and blocking of data

We adhere to the principles of data avoidance and data economy. The personal data processed by us will be deleted or restricted in its processing in accordance with Articles 17 and 18 of the GDPR. Unless expressly stated in this privacy policy, the data stored by us will be deleted as soon as it is no longer required for its intended purpose and the deletion does not conflict with any statutory retention obligations. Unless the data is erased because it is necessary for other purposes permitted by law, its processing will be restricted. This means that the data will be blocked and will not be processed for other purposes. This applies, for example, to data that must be retained for commercial or tax reasons. According to the legal requirements in France, the obligation to keep records is between 2 (civil and commercial documents) and 6 years for tax matters and up to 10 years for accounting documents.

#### Disclosure of personal data

We will only pass on your personal data to third parties for processing within the scope of the intended purpose. Our employees and suppliers/partners are obliged by us to maintain confidentiality and secrecy and to maintain data secrecy by law.

#### SSL or TLS encryption

For security reasons and to protect the transmission of confidential content, our site uses SSL or TLS encryption. You can recognize an encrypted connection by the fact that the address bar of the browser changes from "http://" to "https://" and by the lock symbol in your browser line. If SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties.

# 2. Data collection, types of data processed, categories of data subjects, purposes of processing

#### Hosting

We use hosting services to provide the following services: infrastructure and platform services, computing capacity, storage space and database services, security and technical maintenance services that we use for the purpose of operating this website. In doing so, we, or our hosting provider, process inventory data, contact data, content data, contract data, usage data, meta and communication data of customers, interested parties and visitors to this online offer in order to pursue our legitimate interests in the efficient and secure provision of this offer in accordance with Art. 6 (1) (f) and Art. 28 GDPR.

#### Collection of access data

Every time our website is accessed by a data subject or by an automated system, our website collects a series of general data and information in order to pursue our legitimate interests in accordance with Art. 6 (1) (f) GDPR. This general data and information is stored in the log files of the server. The data includes (1) the browser types and versions used, (2) the operating system used by the accessing system, (3) the referrer URL, (4) the date and time of access to the website, (5) the IP address, (6) the Internet service provider of the accessing system, (7) protocols, status code and data volume; (8) the directory protection user, and (9) other similar data and information used to avert security in the event of attacks on our IT systems.

IP addresses are stored anonymously. To do this, the last three digits are removed. IPv6 addresses are also anonymized. Information about the directory protection user used is anonymized after one day. Error logs, which log erroneous page views, are deleted after seven days. In addition to the error messages, these include the accessing IP address and, depending on the error, the website accessed. Access via FTP is logged anonymously and stored for 60 days. The mail logs for sending e-mails from the web environment are anonymized after one day and then kept for 7 days. In the case of anonymization, all data about the sender/recipient etc. is removed. Only the data at the time of sending and the information on how the e-mail was processed are preserved (queue ID or not sent). Mail logs for sending via our mail servers will be deleted after four weeks. The longer retention period is necessary to ensure the functionality of the mail services and to combat spam. It is not possible to determine the storage period individually.



Data whose further storage is necessary for evidentiary purposes is excluded from deletion until an incident has been clarified.

When using this general data and information, no conclusions are drawn about the data subject. This information is required in order to (1) deliver the content of our website correctly, (2) optimize the content of our website and the advertising for it, (3) ensure the long-term functionality of our IT systems and the technology of our website, (4) enable us to respond to contact requests and communicate with users, and (5) to provide law enforcement authorities with the information necessary for criminal prosecution in the event of an attack. Provide. This anonymously collected data and information is therefore evaluated by us statistically and with the aim of increasing data protection and data security in order to ensure an optimal level of protection for the personal data we process. The anonymous data of the server log files are stored separately from all personal data provided by a data subject.

#### Data processing for the performance of services

We also process our customers' data as part of our contractual services, which include, among other things, conceptual and strategic consulting, preparation of analyses, training, etc.

In doing so, we process inventory data, contact data, content data, contract data, payment data, usage and metadata. As a matter of principle, we do not process special categories of personal data. The circle of data subjects includes customers, interested parties and their customers, users, website visitors, employees and third parties. The purpose of the processing is the provision of contractual services, billing and customer service on the basis of Art. 6 (1) (b) GDPR. We process data that is necessary for the establishment and fulfilment of the contractual services and only disclose the data to third parties if this is necessary in the context of order fulfilment. When processing the data provided to us in this context, we act in accordance with the instructions of the client as well as the legal requirements for order processing in accordance with Art. 28 GDPR. The data will not be processed for any purposes other than those specified in the order. The data will be deleted after the expiry of the statutory warranty or comparable obligations, whereby the necessity of storage will be reviewed every 3 years. If there are statutory retention obligations, the data will be blocked accordingly.

#### Data processing in the context of the company's organization

In the context of the organisation of the company, internal administrative tasks, financial accounting and the fulfilment of legal obligations, we generally process the same data that we process in the context of the provision of our contractual services in accordance with Art. 6 (1) (c) and (f) GDPR. Affected are customers, prospects, business partners and website visitors. The purpose of the processing is administration, financial accounting, organization, archiving, maintenance of business activities, performance of our tasks and provision of contractually owed services. In doing so, we disclose data to the tax authorities, tax consultants, auditors, fee offices and payment service providers. In addition, we store information on suppliers, event organisers and other business partners on the basis of our business interests. This company-related data is usually used. stored permanently.

We analyse the data available to us on business transactions, contracts, enquiries, etc. and to operate our company economically and to be able to recognise market trends and customer wishes. On the basis of Art. 6 Art. 1 lit. f GDPR, we process inventory data, communication data, contract data, payment data, usage data, metadata. Data subjects are customers, interested parties, business partners, visitors and users of the online offer. The analyses are not disclosed externally, except in the case of anonymous analyses with aggregated values.

#### Contact

When contacting us (via contact form, e-mail, telephone, etc.), the user's details will be processed for the purpose of processing the contact request and its processing in accordance with Art. 6 (1) (b) GDPR. The information provided by users may be stored in a CRM system or a comparable request organization. The data entered will not be passed on without the consent of the person concerned. We delete the requests and data immediately if we are asked to delete them or if the data subject revokes their consent to storage or if the purpose for storing them no longer applies, i.e. if they are no longer required. We review the need for retention every 2 years. In all other respects, the general statutory retention obligations apply.



If, in the course of our processing, we disclose data to other persons and companies (processors or third parties), transmit it to them or otherwise grant them access to the data, this is done exclusively on the basis of a legal permission (e.g. if a transfer of the data to third parties, such as payment service providers, is necessary for the fulfilment of a contract in accordance with Art. 6 (1) (b) GDPR), You have consented, a legal obligation provides for this or on the basis of our legitimate interests (e.g. when using agents, web hosts, etc.).

If we commission third parties to process data on the basis of a so-called "order processing agreement", this is done on the basis of Art. 28 GDPR.

#### Transfer of data to third countries

However, if we process data in a third country (outside the European Union (EU) or the European Economic Area (EEA)) or if this occurs in the context of the use of third-party services or the disclosure or transfer of data to third parties, this will only take place if it is necessary to fulfil our contractual obligations, on the basis of your consent, on the basis of a legal obligation or on the basis of our legitimate interests. Subject to legal or contractual permissions, we process or have the data processed in a third country only if the special requirements of Art. 44 et seq. GDPR are met. This means that the processing is carried out, for example, on the basis of special guarantees, such as the officially recognised determination of a level of data protection equivalent to that of the EU or compliance with officially recognised special contractual obligations (so-called "standard contractual clauses").

## 3. Rights of data subjects

The GDPR provides for a number of data subject rights, which we would like to inform and enlighten you about below.

#### **Right to confirmation**

You have the right to request an explanation as to whether personal data about you is being processed. To exercise this right, please contact our above-mentioned data protection officer.

#### Right of access

Furthermore, you have the right to receive information free of charge about the personal data stored about you as well as further information and a copy of the data in accordance with Art. 15 GDPR. You also have the right to obtain access to the following information:

- the purposes of processing
- the categories of personal data that are processed
- the recipients or categories of recipients to whom the personal data have been or will be disclosed, in particular recipients in third countries or international organisations
- if possible, the envisaged period for which the personal data will be stored or, if this is not possible, the criteria used to determine this period
- the existence of a right to rectification or erasure of personal data concerning you or to restriction of processing or a right to object to such processing
- the existence of a **right to lodge a complaint** with a supervisory authority
- if the personal data is not collected from you as a data subject: any available information about the origin of the data
- the existence **of automated decision-making**, including profiling, pursuant to Art. 22(1) and (4) GDPR and, at least in these cases, meaningful information about the logic involved, as well as the scope and intended effects of such processing for the data subject

You also have the right to know whether your personal data has been transferred to a third country or to an international organisation. If this is the case, you have the right to obtain information about the appropriate safeguards in connection with the transfer. If you wish to make use of this right to information, please contact our above-mentioned data protection officer.

#### Right to rectification

Pursuant to Art. 16 GDPR, you have the right to request the completion or correction of the data concerning you. Furthermore, you have the right, taking into account the purposes of the processing, to request the completion of incomplete personal data. If you would like to make use of this right of rectification, please contact our above-mentioned data protection officer.



#### Right to erasure (right to be forgotten)

In accordance with Art. 17 GDPR, you also have the right to demand that data concerning you be erased without undue delay or, alternatively, in accordance with Art. 18 GDPR, to request a restriction of the processing of the data, provided that one of the following reasons applies and insofar as the processing is not necessary:

- The personal data has been collected or otherwise processed for purposes for which it is no longer necessary.
- The data subject withdraws his or her consent on which the processing was based pursuant to Article 6(1)(a) of the GDPR or Article 9(2)(a) of the GDPR, and there is no other legal basis for the processing.
- The data subject objects to the processing pursuant to Art. 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or the data subject objects to the processing pursuant to Art. 21 (2) GDPR.
- The personal data has been unlawfully processed.
- The erasure of the personal data is necessary for compliance with a legal obligation under Union law or the law of the Member States to which the controller is subject.
- The personal data was collected in relation to information society services offered in accordance with Article 8(1) of the GDPR.

If one of the above reasons applies and you would like to have personal data stored by us deleted, please contact our data protection officer.

#### Right to restriction of processing

You also have the right to obtain from us the restriction of processing if one of the following conditions applies:

- the accuracy of the personal data is disputed by you, for a period enabling us to verify the accuracy of the personal data
- the processing is unlawful, but you oppose the erasure of the personal data and request the restriction of the use of the personal data instead;
- we no longer need the personal data for the purposes of the processing, but you need it for the establishment, exercise or defence of legal claims
- You have objected to the processing pursuant to Art. 21 (1) GDPR, but it is not yet clear whether our legitimate grounds outweigh yours

If one of the above conditions is met and you would like to request the restriction of personal data stored by us, please contact our above-mentioned data protection officer.

#### Right to data portability

Furthermore, you have the right to receive the personal data concerning you that you have provided to us from us in a structured, commonly used and machine-readable format. In addition, you have the right to request the transfer of this data by us to another controller, provided that the processing is based on consent pursuant to Art. 6 (1) (a) GDPR or Art. 9 (2) (a) GDPR or on a contract pursuant to Art. 6 (1) (b) GDPR and the processing is carried out by automated means, and where the processing is not necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us and provided that it does not adversely affect the rights and freedoms of other persons. To assert the right to data portability, please contact our above-mentioned data protection officer.

#### Right to object

Finally, you have the right to object at any time to the processing of your personal data that is carried out on the basis of Art. 6 (1) (e) or (f) GDPR. This also applies to profiling based on these provisions.

In the event of your objection, we will no longer process personal data unless we have compelling legitimate grounds for the processing which override your interests, rights and freedoms, or if the processing serves to assert, exercise or defend legal claims. If we process personal data for direct marketing purposes, you have the right to object to the processing of your personal data for the purpose of such marketing at any time. This also applies to profiling insofar as it is related to such direct marketing. In addition, you have the right to object to the processing of your personal data carried out by us for scientific or historical research purposes or for statistical purposes pursuant to Art. 89 (1) GDPR, unless such processing is necessary for the performance of a task carried out in the public interest. To exercise your right to object, please contact our data protection officer directly.

#### Automated individual decision-making, including profiling

We do not make decisions based solely on automated processing, including profiling, which produce legal effects concerning you or which similarly significantly affect you.



#### Right to withdraw consent under data protection law

You also have the right to withdraw your consent to the processing of personal data at any time. To exercise this right to withdraw consent, please contact our above-mentioned data protection officer.

#### Right to lodge a complaint with a supervisory authority

Furthermore, in accordance with Art. 77 GDPR, you have the right to lodge a complaint with a supervisory authority. The supervisory authority is the CNIL (Commission Nationale de l'Informatique et des Libertés). Contact Details can be found here: https://www.cnil.fr/fr/particulier

## 4. Cookies

Our website does not use cookies.

## 5. Use of web analysis tool

Our website does not use any web analysis or tracking tools.

# 6. Cloud Services

We use software services accessible via the Internet and running on their providers' servers (so-called "cloud services", also referred to as "software as a service") for the following purposes: document storage and management, calendar management, e-mailing, spreadsheets and presentations, exchanging documents, content and information with specific recipients, or publishing web pages, forms or other content and information, and chats and participation in audio and video conferences.

In this context, personal data may be processed and stored on the servers of the providers insofar as they are part of communication processes with us or are otherwise processed by us as set out in this privacy policy. This data may include, in particular, master data and contact details of users, data on transactions, contracts, other processes and their contents. The providers of the cloud services also process usage data and metadata, which they use for security purposes and service optimisation.

If we use cloud services to provide forms or similar documents and content for other users or publicly accessible websites, the providers may store cookies on users' devices for the purposes of web analysis or to remember user settings (e.g. in the case of media control).

**Note on legal bases:** If we ask for consent to the use of cloud services, the legal basis for the processing is consent. Furthermore, their use may be part of our (pre-)contractual services, provided that the use of the cloud services has been agreed in this context. Otherwise, users' data will be processed on the basis of our legitimate interests (i.e., interest in efficient and secure management and collaboration processes)

- Types of data processed: Inventory data (e.g. names, addresses), contact data (e.g. e-mail, telephone numbers), content data (e.g. text entries, photographs, videos), usage data (e.g. websites visited, interest in content, access times), meta/communication data (e.g. device information, IP addresses).
- Data subjects: Customers, employees (e.g. employees, applicants, former employees), interested parties, communication partners.
- Purposes of processing: Office and organizational procedures.
- Legal basis: Consent (Art. 6 para. 1 sentence 1 lit. a GDPR), performance of a contract and precontractual enquiries (Art. 6 para. 1 sentence 1 lit. b. GDPR), legitimate interests (Art. 6 para. 1 sentence 1 lit. f. GDPR).



**Microsoft Cloud Services**: We use the following cloud storage service/service provider: Microsoft Corporation, One Microsoft Way, Redmond, WA 98052-6399 USA; The website can be found at: <u>https://microsoft.com/de-de</u>; under <u>https://privacy.microsoft.com/de-de/privacystatement</u> is the privacy policy and at: <u>https://www.microsoft.com/de-de/trustcenter</u> the safety instructions can be found.

# 6. Integration of third-party services and content; Linking

In our online offering, we integrate functional and content elements that are obtained from the servers of their respective providers (hereinafter referred to as "third-party providers").

The integration always presupposes that the third-party providers of this content process the IP address of the users, as without the IP address they would not be able to send the content to their browser. The IP address is therefore required for the display of this content or functions. We make every effort to only use content whose respective providers only use the IP address to deliver the content. The pseudonymous information may also be stored in cookies on the user's device and may contain, among other things, technical information on the browser and operating system, referring websites, time of visit and other information on the use of our online offering, as well as be combined with such information from other sources.

**Notes on legal bases:** If we ask users for their consent to the use of third-party providers, the legal basis for the processing of data is consent. Otherwise, the user's data will be processed on the basis of our legitimate interests (i.e. interest in efficient, economical and user-friendly services). In this context, we would also like to draw your attention to the information on the use of cookies in this privacy policy.

- Types of data processed: Usage data (e.g. websites visited, interest in content, access times), meta/communication data (e.g. device information, IP addresses).
- Data subjects: Users (e.g. website visitors, users of online services).
- Purposes of processing: Provision of our online offer and user-friendliness, contractual services and service.
- Legal basis: Legitimate interests (Art. 6 para. 1 sentence 1 lit. f GDPR).

# 7. Your Consent

By using our website, you consent to our use and processing of this information. In the event that we change our privacy policy, we will post those changes on this page. You will always find information here about the data we collect, the way in which we use this data and the circumstances in which we may collect it. Please check this page from time to time to be aware of any changes and our current privacy policy.

We make every effort to store your personal data in such a way that it is not accessible to third parties by taking all technical and organizational measures. When communicating by email, complete data security cannot be guaranteed, so we recommend that you send confidential information by post. Our employees and the service providers commissioned by us are obliged by us to maintain confidentiality and to comply with the provisions of the BDSG and GDPR.

#### Please tell us what you think

You can help us to continuously improve our privacy policy. Please let us know what you think. We are always open to your suggestions.